

## EGUSD Parent Communications and Notifications

EGUSD uses two main forms of electronic communications to share information with parents and students:

### ParentVUE Synergy Mail

- **Access:** Available only through ParentVUE Student Information System for school staff, parents and/or guardians and students.
- **Format:** Internal Messaging System (IMS forwards a copy of a message to parents' email.)
- **Purpose:** Primary purpose of Synergy Mail is for teacher to parent/student communication. Schools also may use this for general school information, however it is limited to email only.

### SchoolMessenger

- **Access:** Available automatically as a parent/guardian.
- **Format:** Phone, email and text
- **Purpose:** Primary purpose is to send emergency notifications, school incident notifications and/or transportation related incidents or major delays. Please note that emergency notifications go to parents/guardians and emergency contacts.) SchoolMessenger is also used for non-emergency school information, upcoming events or important dates and general school or district news.

[Click here to learn how to access ParentVUE](#)

[Click here for more ParentVUE information on the EGUSD Website](#)

### How to Access SchoolMessenger

Please make sure your contact information for your child/children is up to date in the District's student information system (ParentVue/Synergy)

1. Parents can login or create their free SchoolMessenger account by visiting:  
<https://go.schoolmessenger.com/#/account/login>
2. Parents can also download the SchoolMessenger app to login and access their SchoolMessenger account from their SmartPhone.
3. **Note:** Superintendent Letters, District Newsletters and EGUSD Bus Notifications are sent as a "***District Message***". Please make sure your ***District Message*** preference allows for at least one type: phone, email or text in order to receive these important updates.
4. On the SchoolMessenger web page you can set your preferences, you can try InfoCenter for yourself now. Visit [go.schoolmessenger.com](https://go.schoolmessenger.com) or download the InfoCenter app from iTunes or Google Play.

**Keep your contact information up to date by making any necessary edits to your contact information online when you sign-in to ParentVUE. The edits will route to the school office staff for review:**

[Click here on how to access ParentVUE](#)

Is there an app I can use?

Yes, there is a ParentVUE app for iOS and Android. To activate your account initially, you can either go to the **EGUSD ParentVUE portal** using a web browser or activate your account using the ParentVUE app. Then you can use the app to check your child's information.

Android – [Download ParentVUE on Google Play](#)

iOS – [Download ParentVUE on the App Store](#)